# Lake Wanahoo NRD Recreation Area Reservation and Refund Policy

## Effective Date: April 7, 2025

## 1. Purchase Finality and Refund Policy:

• All purchases are final. No refunds will be issued for any reason.

## 2. Reservation Cancellation and Rescheduling:

- Reservations may be cancelled within 14 days of the scheduled reservation date.
- Alternatively, reservations may be rescheduled for a different date within the same calendar year.
- All rescheduled reservations must be utilized by December 31st of the year in which the original reservation was made.
- To reschedule a reservation, customers must call the Lower Platte North Natural Resources District directly at 402-443-4675. Rescheduling is subject to availability.

## 3. Rescheduling Procedures:

- Customers must call the office during regular business hours to request a rescheduled reservation.
- When calling, customers must have their original reservation information available.
- Rescheduling will be accommodated based on available dates and times.
- The office will confirm the rescheduled date and time with the customer.

## 4. Policy Exceptions:

• While purchases are final, and no refunds are given, the Lower Platte North Natural Resources District reserves the right to make exceptions in cases of extreme or unforeseen circumstances at the district's discretion.

## 5. Policy Changes:

• This policy is subject to change without prior notice. Any changes will be posted on lpnnrd.org.